

Audioscan Probe Microphone Warranty Replacement Request

Please email to: denise@audioscan.com or fax to: 1-519-268-3256

For your convenience, we'd like to provide a warranty replacement probe microphone prior to receiving the faulty microphone for fault analysis. Please provide the following information to aid in this process.

Model: _____ Unit serial number: _____ Microphone serial number _____

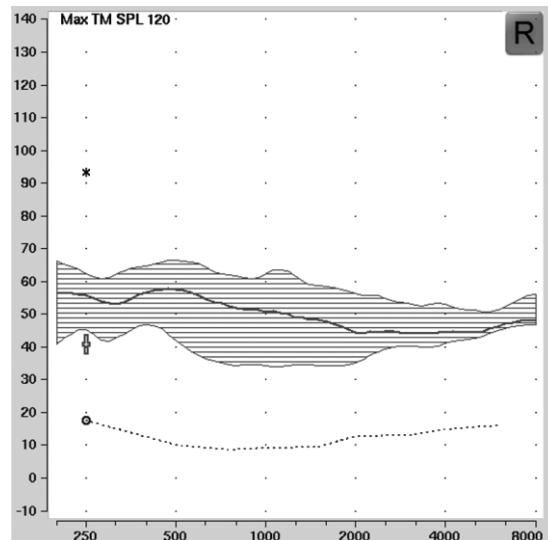
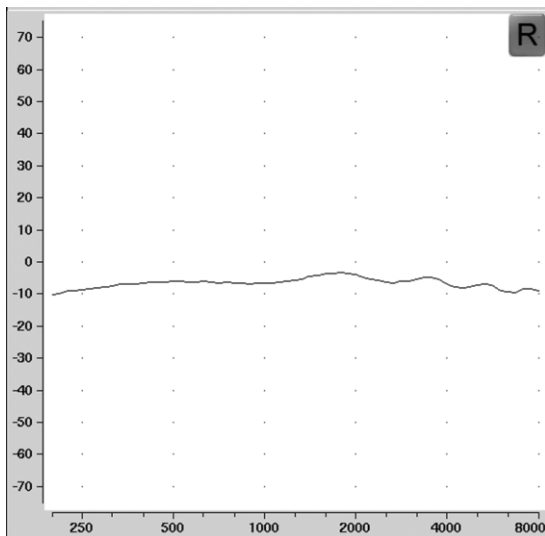
Shipping address: _____

1. Does this microphone calibrate? Yes / No
2. If No, what is the exact message shown on screen? _____

If the answer to number 1 is "No" do not complete past number 2.

3. If the answer to number one is "Yes", please give the reason for warranty replacement:

4. Please print the user calibration of the microphone and attach to this form.
5. Please hold the microphone in calibration position, go to **Tests / On-ear / Speechmap** and run a single speech test using the **Speech-Std** stimulus at a level of **65 dB**. Attach the result to this form. If further information is required, you will be contacted by a Technical Service Specialist.



You may also contact us at 800-268-3256 (US), 519-268-3313 (Int'l) or support@audioscan.com